



- The access to the spa is forbidden to children up to 15 years old. Children between 16 and 17 must be accompanied by an adult which needs to take full responsibility for them;
- The entrance is forbidden to people with circulatory disorder or with similar diseases, skin conditions, infective or contagious or with open scars not completely healed, as well as people with bandages or patches;
- Pregnant woman, elderly persons and those suffering from heart disease, diabetes or high blood pressure should consult their physician before using the spa.
- Before access the wellness zone or to have massages/treatments is mandatory to take an accurate shower;
- Swimwear and clean footwear (pool shoes/flip flops) are obligatory;
- The wellness center is a relaxing zone. Respectful conduct is requested at any time in respect of the guests and it is requested to avoid games, dives, screams and every disturbing behavior;
- No running or foolish behavior in or around the spa pool;
- It is forbidden using any kind of mask, flippers and inflatable objects (floaties or similar);
- We advise to avoid entering the pool on a full stomach, would be better to wait at least 2 hours after a meal;
- Do not enter the pool without knowing how to swim;
- For hygienic reasons, inside the sauna it is mandatory using the bath towel to put on the seat;
- Smoking is strictly forbidden as well as bring/eat food not served from our staff members;
- Before entering the wellness center we will ask an identification document and € 10.00 deposit (just as guarantee) for the locker key and the bath towel. In case of loss of these two the management will keep the deposit;
- For any additional bath towel given will be charged a total of € 5.00;
- The management declines any responsibility for any money theft or similar also if inside of the lockers;
- The management declines any responsibility for the consequences of disregard this guidelines or our staff advices;
- For any other rule not specified always follow our staff rules.